

Fall 2021 Counseling & Transfer Center Survey Results

1) Indicate the primary concern you discussed with your counselor/advisor: (select only one)

Response	Frequency	Percent	Valid Percent	Graph
Academic Matters e.g.: Change of major advisement	76	39.58	40.00	
Transfer Matters e.g.: Transfer courses workshops	75	39.06	39.47	
Probation Matters e.g.: Holds workshops	18	9.38	9.47	
Other	15	7.81	7.89	
Career Matters e.g.: work hours job opportunities	5	2.60	2.63	
Personal Matters e.g.: stress family conflict	1	0.52	0.53	
Total Valid	190	98.96	100.00	
Invalid Response	2	1.04		
Total	192	100.00		

2) Please indicate who referred you to the Counseling Center: (select only one)

Response	Frequency	Percent	Valid Percent	Graph
Self	151	78.65	80.32	
Faculty/Staff/Professor	22	11.46	11.70	
Other	8	4.17	4.26	
Friend	5	2.60	2.66	
Parent/Relative	2	1.04	1.06	
Total Valid	188	97.92	100.00	
Invalid Response	4	2.08		
Total	192	100.00		

I was able to get an appointment within 24 hours.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	88	45.83	46.32	
Agree	36	18.75	18.95	
Disagree	26	13.54	13.68	
Strongly Disagree	28	14.58	14.74	
Does not Apply	12	6.25	6.32	
Total Valid	190	98.96	100.00	
Invalid Response	2	1.04		
Total	192	100.00		

The General Counseling/Transfer Center hours are convenient for me (Monday-Thursday at 8:00 am to 6:00 pm; Friday at 8:00 am to 1:00 pm)

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	108	56.25	57.45	
Agree	60	31.25	31.91	
Disagree	11	5.73	5.85	
Strongly Disagree	7	3.65	3.72	
Does not Apply	2	1.04	1.06	
Total Valid	188	97.92	100.00	
Invalid Response	4	2.08		
Total	192	100.00		

I felt comfortable using the Zoom session with the counselor/advisor.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	138	71.88	72.25	
Agree	44	22.92	23.04	
Disagree	1	0.52	0.52	
Strongly Disagree	1	0.52	0.52	
Does not Apply	7	3.65	3.66	
Total Valid	191	99.48	100.00	
Invalid Response	1	0.52		
Total	192	100.00		

I felt comfortable using the email session with the counselor/advisor.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	88	45.83	46.81	
Agree	29	15.10	15.43	
Disagree	4	2.08	2.13	
Strongly Disagree	3	1.56	1.60	
Does not Apply	64	33.33	34.04	
Total Valid	188	97.92	100.00	
Invalid Response	4	2.08		
Total	192	100.00		

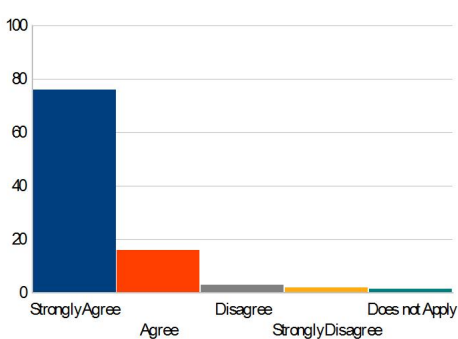
I felt comfortable using the phone session with the counselor/advisor.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	83	43.23	44.39	
Agree	23	11.98	12.30	
Disagree	3	1.56	1.60	
Strongly Disagree	5	2.60	2.67	
Does not Apply	73	38.02	39.04	
Total Valid	187	97.40	100.00	
Invalid Response	5	2.60		
Total	192	100.00		

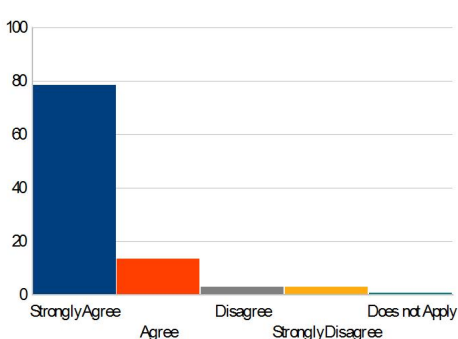
The staff was courteous and friendly in assisting me with any questions I had.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	148	77.08	78.72	
Agree	27	14.06	14.36	
Disagree	6	3.13	3.19	
Strongly Disagree	3	1.56	1.60	
Does not Apply	4	2.08	2.13	
Total Valid	188	97.92	100.00	
Invalid Response	4	2.08		
Total	192	100.00		

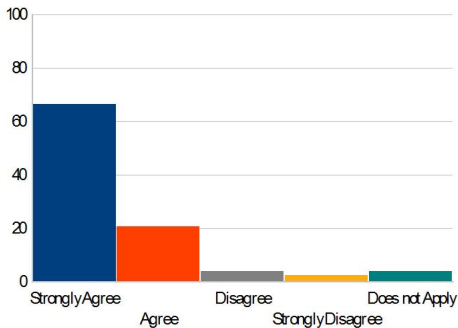
I was able to comfortably talk about my concerns with the counselor/advisor.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	146	76.04	76.84	
Agree	31	16.15	16.32	
Disagree	6	3.13	3.16	
Strongly Disagree	4	2.08	2.11	
Does not Apply	3	1.56	1.58	
Total Valid	190	98.96	100.00	
Invalid Response	2	1.04		
Total	192	100.00		

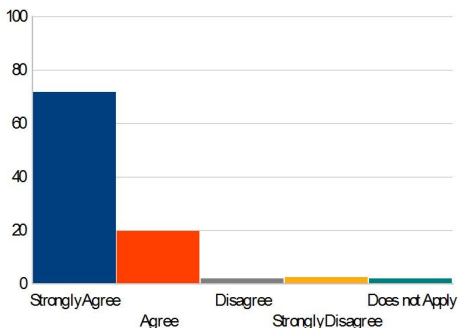
The counselor/advisor offered information that was helpful to me.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	151	78.65	79.06	
Agree	26	13.54	13.61	
Disagree	6	3.13	3.14	
Strongly Disagree	6	3.13	3.14	
Does not Apply	2	1.04	1.05	
Total Valid	191	99.48	100.00	
Invalid Response	1	0.52		
Total	192	100.00		

Seeing a counselor/advisor has helped me be more successful in college.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	128	66.67	67.72	
Agree	40	20.83	21.16	
Disagree	8	4.17	4.23	
Strongly Disagree	5	2.60	2.65	
Does not Apply	8	4.17	4.23	
Total Valid	189	98.44	100.00	
Invalid Response	3	1.56		
Total	192	100.00		

I would recommend the Counseling Center/Transfer Center to a friend.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	138	71.88	73.02	
Agree	38	19.79	20.11	
Disagree	4	2.08	2.12	
Strongly Disagree	5	2.60	2.65	
Does not Apply	4	2.08	2.12	
Total Valid	189	98.44	100.00	
Invalid Response	3	1.56		
Total	192	100.00		

4) Would you be likely to use counseling/advising services again?

Response	Frequency	Percent	Valid Percent	Graph
Yes absolutely	177	92.19	93.65	
No I don't think so	12	6.25	6.35	
Total Valid	189	98.44	100.00	
Invalid Response	3	1.56		
Total	192	100.00		

The Retention Program offered information regarding academic/progress probation that was helpful.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	37	19.27	40.66	
Agree	19	9.90	20.88	
Disagree	1	0.52	1.10	
Strongly Disagree	1	0.52	1.10	
Does not Apply	33	17.19	36.26	
Total Valid	91	47.40	100.00	
Invalid Response	101	52.60		
Total	192	100.00		

I am satisfied with the Retention Program services I received regarding my academic and/or progress probation.

Response	Frequency	Percent	Valid Percent	Graph
Strongly Agree	35	18.23	38.89	
Agree	16	8.33	17.78	
Disagree	4	2.08	4.44	
Strongly Disagree	2	1.04	2.22	
Does not Apply	33	17.19	36.67	
Total Valid	90	46.88	100.00	
Invalid Response	102	53.13		
Total	192	100.00		

6.a) Are you aware that we have a Transfer Center that provides workshops, university/college representative visits, and transfer related assistance?

Response	Frequency	Percent	Valid Percent	Graph
Yes	98	51.04	70.00	
No	42	21.88	30.00	
Total Valid	140	72.92	100.00	
Invalid Response	52	27.08		
Total	192	100.00		

6.b) If you have attended any Transfer Center related events or received services, how helpful were these services on a scale from 1 to 5, where 1 is least helpful and 5 is most helpful?

Response	Frequency	Percent	Valid Percent	Graph
1	3	1.56	6.25	
2	1	0.52	2.08	
3	5	2.60	10.42	
4	14	7.29	29.17	
5	25	13.02	52.08	
Total Valid	48	25.00	100.00	
Invalid Response	144	75.00		
Total	192	100.00		

8) Age Group (Optional):

Response	Frequency	Percent	Valid Percent	Graph
19 or Less	37	19.27	21.02	
20-24	62	32.29	35.23	
25-29	22	11.46	12.50	
30-34	20	10.42	11.36	
35-39	16	8.33	9.09	
40-49	7	3.65	3.98	
50-59	12	6.25	6.82	
60	0	0.00	0.00	
Total Valid	176	91.67	100.00	
Invalid Response	16	8.33		
Total	192	100.00		

9) Ethnicity (Optional):

Response	Frequency	Percent	Valid Percent	Graph
Asian	56	29.17	33.14	
Latino/a	41	21.35	24.26	
White	28	14.58	16.57	
African American	14	7.29	8.28	
Other	12	6.25	7.10	
Filipino	7	3.65	4.14	
Middle Eastern	5	2.60	2.96	
Native American	3	1.56	1.78	
Pacific Islander	3	1.56	1.78	
Total Valid	169	88.02	100.00	
Invalid Response	23	11.98		
Total	192	100.00		

10) Gender (Optional):

Response	Frequency	Percent	Valid Percent	Graph
Female	119	61.98	68.79	
Male	52	27.08	30.06	
Decline to state/Rather not say	2	1.04	1.16	
Transgender	0	0.00	0.00	
Gender Neutral	0	0.00	0.00	
Total Valid	173	90.10	100.00	
Invalid Response	19	9.90		
Total	192	100.00		